# Human Behaviour as key to C-ITS implementation success Ilse Harms Chairperson ITS Round table Human Behaviour

**#SmartTogether** 



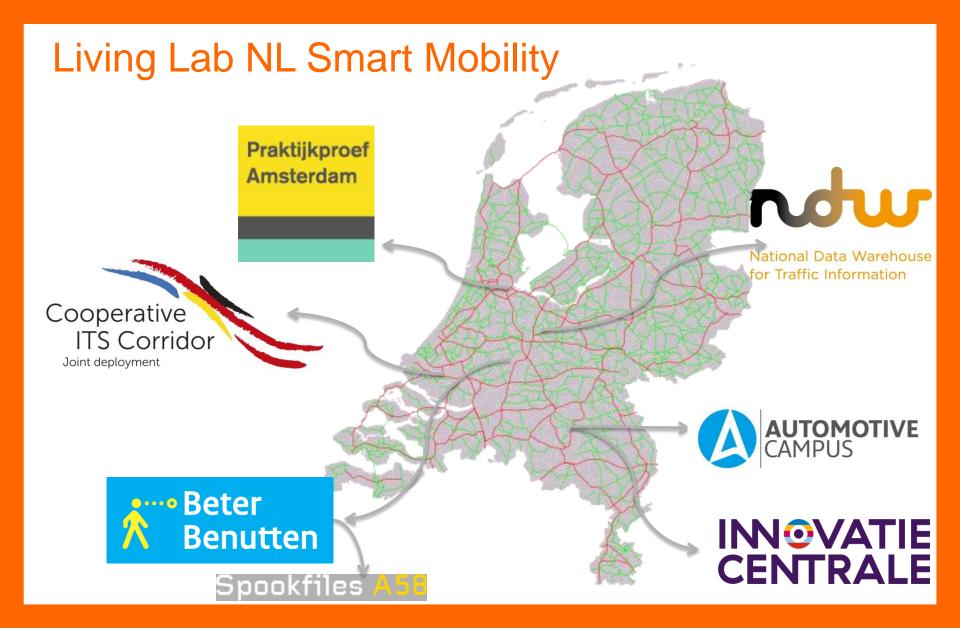




# **Movie Connecting Mobility**

https://www.youtube.com/watch?feature=player\_embedded&v=fhq37\_xGZRw









Oonnekt

Connecting Mobility

#### Beter Benutten



# **Dutch Round Tables Smart Mobility**



Cooperating and Sharing Knowledge to Accelerate the Implementation of Smart Mobility on a Bigger Scale



**Pioneers in international business** 

### **Dutch Round tables**

- Enabling and accelerating implementation of Smart Mobility Solutions
- One place in NL where discussions takes place and decisions are made: management with a mandate
- Topics:





## Structure of a Round Table

- Open to all...
- ... But with expectations!
- Joint agenda
- Team of ambassadors:
  - Ilse Harms (Chair the face of the table)
  - Diana Vonk Noordegraaf (Secretary)
  - Matthijs Dicke-Ogenia (Human Behaviour expert)
- Best experts on that theme available (with international network)
- Stakeholders with mandate and connection to practises



# Which organisations are represented?

- Government
- Industry
- Knowlegde institutes
- Interest groups



# Relevance of Human Behaviour for Smart Mobility

- Precondition for Smart Mobility
  - Traffic safety
  - User experience
  - System usage
  - System acceptance
  - Effects on traffic flow
  - Capabilities (e.g. transition of control)
  - Behavioural change



### Scope: examples

- How does a road user respond to travel information?
- Which incentives lead to different travel behaviour?
- What are the effects of transition of control on driving behaviour?
- Which opportunities arise from personalised in-car information compared to roadside information?
- How do other road users respond to truck platooning?
- How can Smart Mobility measures improve traffic safety?
- What are the implications of Smart Mobility for vulnerable road users?



# Objectives of the round table Human Behaviour

- Manage the joint development of Human Behaviour within Smart Mobility and usage of round table results
  - Human Behaviour in the core of the primairy development process of industry and government
  - Support / national agreements at managerial level
- Bundle and disemminate knowlegde on behavioural topics
- A single consultation and decision making structure for Human Behaviour and the creation of a community of human behaviour experts



# Round table Human Behaviour as label

#### **Bundle knowledge**



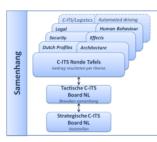
International connections



#### Make knowledge available and share it



**National Human Behaviour** agreements at managerial level





Manage development based on joint Knowledge agenda





**Conferences and meetings** organised elsewhere

ITS Ronde tafel Human Behaviou









Does your organisation offer travel information services?

How do you safeguard road safety in the design of your travel information service?



### Smartphone on or off?

 Human factor guidelines for the design of safe in-car traffic information services <u>(link)</u>







### Human Behaviour in road works warning

# Cooperative ITS Corridor

Joint deployment



Who wants to participate in the development of a Human Behaviour profile for road works warning?



### **Overview of international associations**

AAA-foundation for traffic Safety Automotive User Interface AUVSI Car Connectivity Consortium CEDR **C-ITS Deployment Platform** ECTRI **ERTICO ITS Europe** ERTRAC **ETSI** FIA FISITA

HF auto I-Mobility Support en Forum Intertraffic NHTSA SAE International TISA Transportation Research Board



# National Knowledge Agenda Human Behaviour & Smart Mobility

- Traffic safety
  - Prioritisation information
  - Automation
- Minimal required information for drivers
- Behavioural adaptation: short and long term effects
- System acceptance
- Inter- and intra personal differences regarding information transfer
- Interaction with non-users of in-car systems
- Effects of transition of control
- (Loss of) driving skills and automation
- Interaction with vulnerable road users



## Key publications on automated driving (link)

#### Key publications on automated driving



Automated Driving Roadmap (ERTRAG): This document provides an overview on the current status for Automated Driving technologies with regard to implementation in Europe. The ERTRAC roadmap is based on available documents for automated driving. The overall objective is to identify challenges for implementation of higher levels of automated driving functions. A lot of work has been done on this topic by various stakeholders and multi-stakeholders platforms (e.g. Mbolling Fromm, EUCRAC (ERA, ERTICO, EPOSS) and in European research projects. Therefore, it is essential to avoid any duplication of activities and concentrate on the missing ferms, concerns and topics for furture implementation.



Verslag Kennisagenda Automatisch Rijden (RWS): Door RWS is een wenbbijenkomst georganiseerd om te bespreken wat wei in Kederland linniddels al weten en wat wei nog willen weten om automatisch rijden mogelijk te maken op de openbare wegen wat op de korte termijn voor de testperiode noofig is (en wat wei nich geriode moeten/willen ieren). Di 41 april 2015 waren daartoe 125 deelnemers van overheden, bedrijteleven en kennsinstellingen bij eikaar in een werbbijeenkomst bij Connekt in Delft. De uitkomst van dree bijeenkomst is oogenomen in deze notitie die een aanzet is voor de kennisagenda voor automatienkriken in Nederland.



#### Human Factors Evaluation of Iv2E3 automated driving concepts (NTSHA): Within the context of automation Levels 2 and 3, this report documents the proceedings from a literature review of key human factors studies that was performed related to automated vehicle operations. This document expands and updates the reastlis from a prior literature review that was performed for the US DOT. Studies both directly addressing automated driving, and those relevant to automated driving concepts have been included. Additionally, documents beyond the academic literature, such as articles, summaries, and presentations from original equipment manufacturers and suppliers, have been researched. Information from both United States and International projects and researchers is included. This document also identifies automated-driving relevant databases in support of future research efforts.

### Competer Ratelmap



readmap is based on surveys and consultations among major European automotive manufactur-ers and suppliers. Starting from an analysis of goals and challenges towards the introduction of auto-mated driving (AD) and a description of the state-of-the-art technologic modify and a description of the state-of-the-art technologic modify and and timovation (RBI) on technology and in framework conditions, are presented. These roadmaps are organized along mile-stones for implementation of highly automated driving. The tent contains mannes of projects, initiatives and mentions trademarks or manufacturer's names. This document shall allow private and guile stakeholders, particularly the European Commission and Member States authorities to determine what actions have to be taken when and for what reason. Besides, this document is meant as a contribution of the smart systems community to a broader strategy development process involving e.g. EUCLPA, Mobility Forum and EPOSS, under the um-breila of ERTRAC, and HJ. TESEL are well as the ECVI PPP.

European Roadmap Smart Systems for Automated Driving (EPoSS): This



Automation in Road Transport (IMobility): The Working Group was created under the IMobility Forum after the successful workshop organized by the European Commission, DG INFSO in October 2011. This workshop commenced the three SMART studies, executed in 2011 for the European Commission, DG INFSO specifically focusing on automation, the future of internet and the connected car and during the workshop a clear need was identified to further discuss and guide the research, development and deployment of automation for road traffic and road transport systems.



Chauffeur aan het stuur? (KIM): Zelfrijdende auto's kunnen onze matschappij ingrijpend veranderen. Of dat gebeurt hangt af van hoeveel de auto daadwerkelijk zelf kan maar ook van wat de consument wil. Worden auto's een tweede luxe huiskamer of biijft een bestuurder nodzakelijk? Ook de deeleconomie is van invloed. Als veel mensen zelfrijdende voertuigen en riten gaan deen veranderd tijk te verkeer- en vervoersysteem radicaal.

Dit zijn een aantal conclusies uit het rapport 'Chauffeurs aan het stuur?-Zelfrijdende voertuigen en het verkeer en vervoerspisteem van de toekomst' van het Kenslistuut voor Mobiliteitsbeleid (M.M. In dit rapport worden vier scenario's voor een toekomstig verkeer- en vervoerspisteem met zelfrijdende auto?) een in de mate waarin consumenten willen delen (van autobezit en van ritten).



### www.ditcm.eu/hb

Single point of access for open information:

- Notes and reports
- Information
- Practical results

**#SmartTogether** 

Approach 



Een verkenning naar een eenvoudig toe te...

Holland.



· Sturen op de gezamenlijke (door)ontwikkeling van het thema Human Behaviour binnen ITS en het gebruik van resultaten uit de Tafel.